

# Completing DDP Forms User Guide

# **Completing DDP Forms in CHOICES**

(The personal information and accompanying data shown in this guide are fictional and are used for illustrative purposes only.)

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### A. DDP Forms and Important Notes

#### **DDP Forms**

The forms covered in this guide are described briefly below.

#### DDP1

A Registration/Movement Form used, for people already known to TABS, to report general demographic information for that person, and to record when a person leaves the service system. It is also used to track an individual's movements into and out of programs.

For certain FSS programs, the DDP1 may also be used to register a new individual through CHOICES into TABS and into the FSS program. Contact the local DDRO to confirm which programs fit these criteria.

#### **DDP1 Supplement**

This form must be completed and attached to the DDP1 when submitting to enroll an individual in a new service or when requesting a change in service amount (units) for an existing service. The DDP1 Supplement must be used for the following service types: Day Habilitation, Community Habilitation, Community Pre-Vocational Services, Free Standing Respite, Hourly Respite, SEMP and Pathways to Employment. When requesting, a change in service amounts, either an Increase or a Decrease, the DDP1 Supplement is the only required form.

#### DDP2

The Developmental Disabilities Profile is used to provide an accurate and thorough description of the skills and challenges of a person with developmental disabilities that are related to their service needs.

#### DDP4

This form provides information to the NYS Office for People With Developmental Disabilities (OPWDD) which is used for planning. It helps to identify services needed for persons with developmental disabilities, whether these persons are receiving services from OPWDD or not.

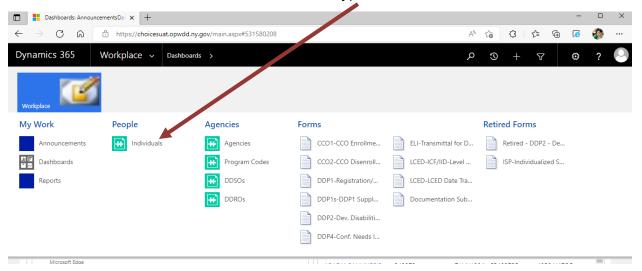
# **Important Notes**

- Be sure all Supporting Documents have been uploaded prior to submitting any DDP form.
- From the Individual's screen for an individual, you can access the Master Client
  History by clicking the TABS Inquiries link, select Individual inquiry, then Open
  PDF. All the DDP2 ISPM scores appear on this inquiry once the form has been
  successfully submitted to TABS. For more information on Inquiries check the
  CHOICES INQUIRIES Guidance document.

• Fields that are required to be filled have Red asterisks \*.

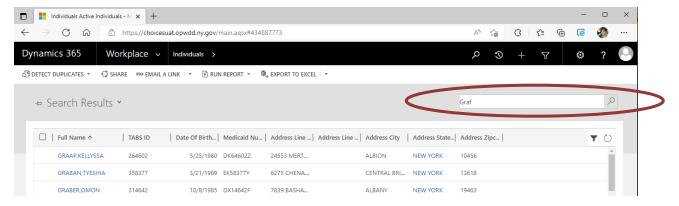
#### B. Find and Create A New DDP Form

To create any new DDP form, you will need to find the individual for which you want to create the form. To start, you will we will start in the **Workplace dropdown** section under **Individuals**, click the **Individuals** hyperlink:

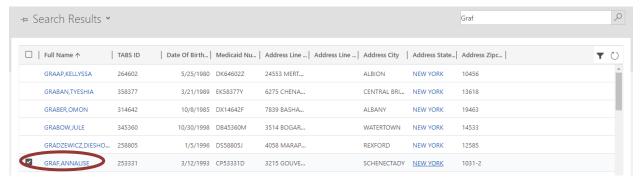


The Individuals section displays everyone that is known to TABS in your Agency.

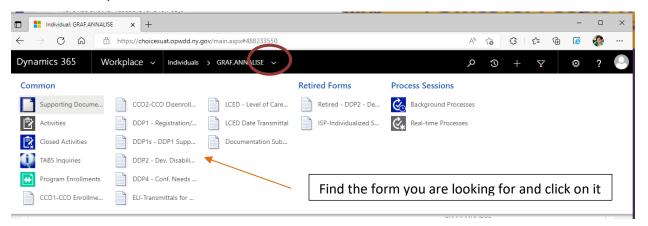
Search for the Individual by typing the last name in the search box and click the Start Search button.



A list matching our search displays. Click on the name to open the individual's record.



The individual's record displays. To start a new DDP form, click on the arrow next to the individual's Name. Then choose the correct DDP form from the options. In some cases, you may need to scroll using the arrow on the right-hand side in the ribbon to see all options.



When you find the DDP form that you need, click on it. You may see a list of DDP forms. To start a new one, click on the + plus sign.



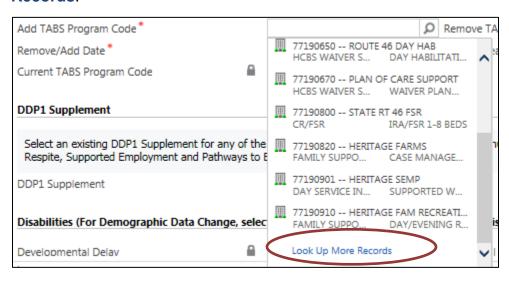
A new DDP form will open for the individual that you selected.

#### C. Find a Program Code within the Form

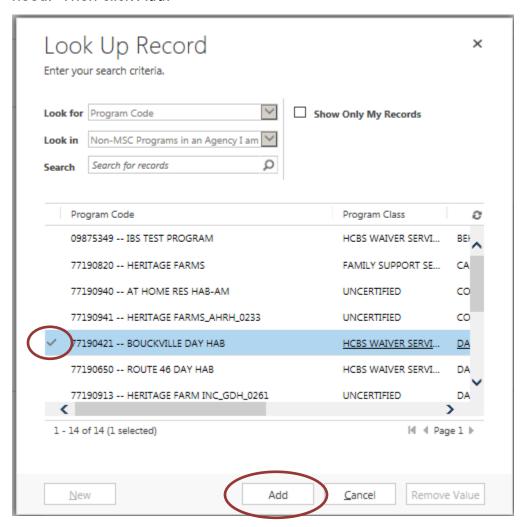
In the DDP1, DDP1 Supplement, and the DDP2 forms, you must select a program code. To find a program code within the form. To find a program code click on the search button.



This will show a list of program codes, but will not be the entire list for your agency. If the program code is not listed, scroll to the bottom and click on **Look Up More**Records.



The **Look Up Record** box will appear. You can sort by clicking on the *Program Code*, *Program Class*, *Program Type*, *Agency*, *or DDSO*, headings to sort the programs if you cannot find your code. When you find the program code that you are looking for, click on the left-hand side of the *Program Code* column and ✓ check the program that you need. Then click *Add*.



#### D. Add Notes

Go to the **Notes** Section of the DDP form at the bottom of the page. The DDP1, DDP1 Supplement, and DDP4 all have a Notes Section.



Click in the space to start a note. The cursor will automatically display within a writing section. Type your message. There is no Spell Check in CHOICES! Even without clicking Save, all messages are automatically saved once the cursor leaves the typing field - it is no longer editable. To add additional information, just click in the notes section again. Your previous note is saved below.

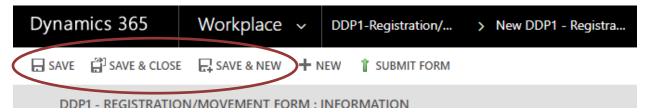


### E. Save A Form

Under the Workplace ribbon are form actions. On this line, you will find the **Save**, **Save** & **Close**, and **Save** & **New** buttons. To save a form, click on one of these buttons.

Save & Close: Saves and closes the form.

**Save & New**: Saves the current DDP4 and opens a new DDP4.



To save a form, all required fields must be completed. All saved forms are still fully editable. You can return to the form and even change a required field.

## F. Print, Copy and Submit DDP Forms

Once the DDP form is saved additional buttons are available:

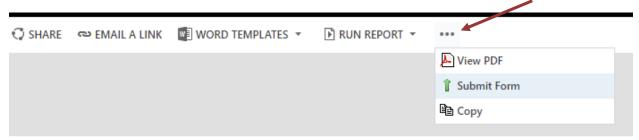
**View PDF** will display a PDF version of the form at the time of last "Save." Thus, if you changed information and wish to view the latest information, click "Save" before you view the PDF.

**Copy** will copy the form and create a new form based on one that has been saved.

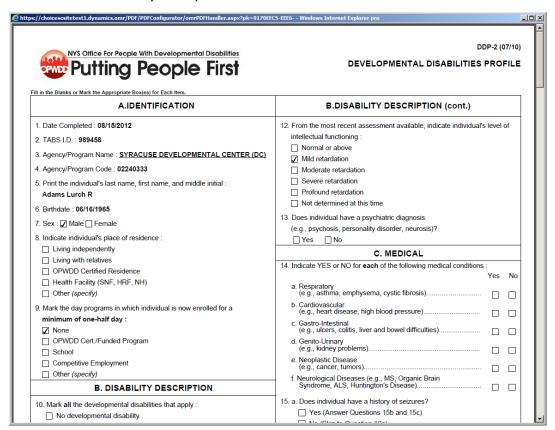
**NOTE:** Supporting documents will not forward to the copy. Since a new DDP form was created by copying another form, the new DDP form must be *saved* before "**Submit**" will be available.

**Submit Form** will submit the form to the DDSO for review and approval or denial.

Click on the three dots to access these buttons:

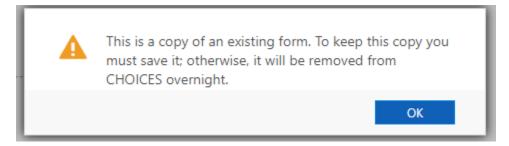


Click View PDF to open a pdf version of the DDP Form.



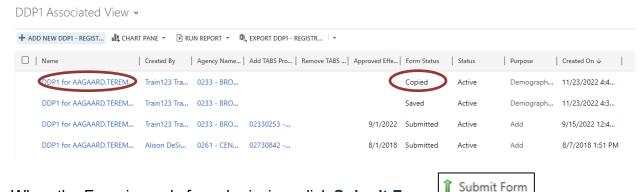
You can now print the DDP Form. Click the **X** in the top right-hand corner to close the PDF.

To copy a form, click on **Copy**. The following message will appear (this may take a moment):



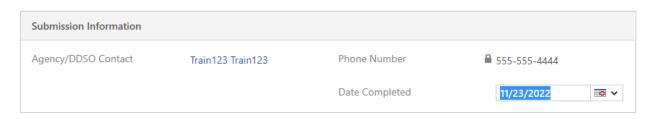
Click "OK." The form is now copied.

To view a copied form, return the individual's list of DDP1s. The status of the form will be "Copied." You may need to hit the refresh button to see the copied form. Click on the DDP form that you copied to go into it.

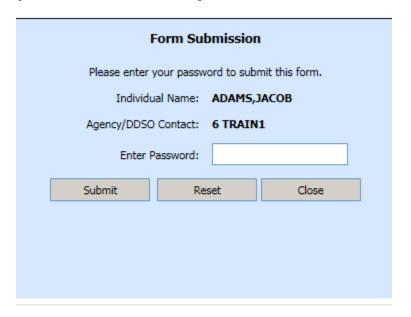


When the Form is ready for submission, click **Submit Form** 

Note that submission of a form will be by the person logged in. The Submission Information section is automatically populated with the name and phone number of the user signed into CHOICES. Date Completed is also automatically populated, but can be edited.



An electronic submission box will display: Enter your password and click **Submit**. To go back without submitting click **Close**.



If you are missing any required fields, you will receive an error message.

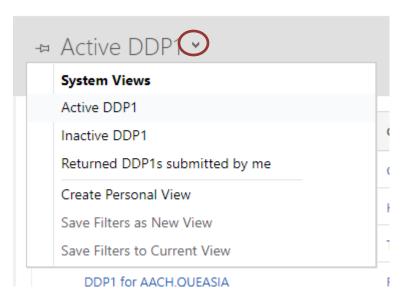
If you do not receive any error messages, the form is now signed and submitted. A copy is filed on the Individual's record and the form has also been submitted to the DDSO for processing. You are returned to the main screen, and you can view the DDP Form in the list under **Inactive**.

#### G. Access a Submitted or Saved DDP Form

To view forms that you have submitted click on the arrow next to *Workplace* and scroll until you see the DDP Form list that you want. Click on the DDP Form.

The content pane will display any saved or submitted DDP forms that have not yet been processed (i.e., Active DDP forms will show).

If the view is changed to **Inactive** using the dropdown arrow, you will be able to view any DDP4 that was submitted and processed into TABS. You can also select other views and create custom views.



You may have to refresh <sup>©</sup> the list to see the latest DDP Form that you have completed.



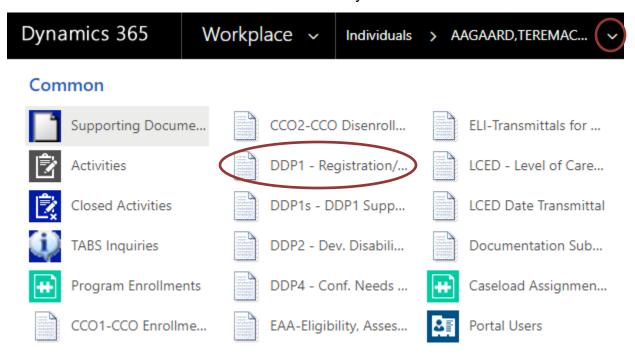
Each form, no matter the **Form Status**, is listed in the form's section for the **System View** selected.

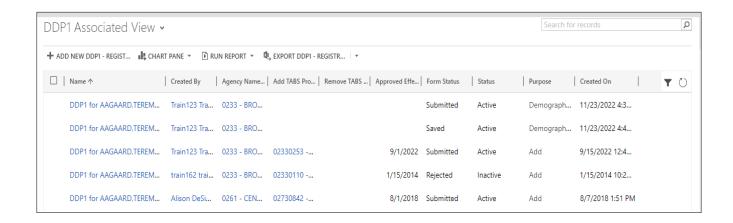
Each column, in the section, has a heading button which will allow you to sort by clicking on that button. You can also filter by clicking on the funnel next to the Refresh button. This will put down arrows next to each heading and allow you to choose the criteria.



At the Individual's record, you can also view all forms pertaining to that Individual.

Choose the individual, click on the down arrow next to the individual's name to reveal the ribbon and then scroll to the DDP Forms that you wish to view.



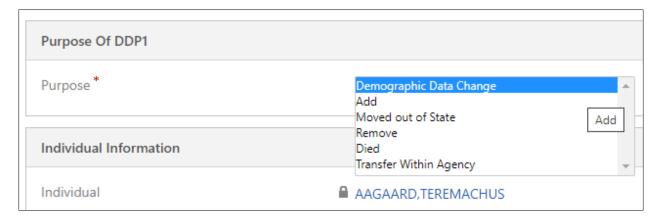


#### H. Moving through the DDP1

Click the *Add New DDP1 – Registration/Movement Form*, button

+ ADD NEW DDP1 - REGIST...

A new DDP1 displays and the *Purpose*, of the form defaults to "Add." When the new DDP1 opens, change the Purpose to the correct choice: click on the down arrow to open the drop-down menu, point the cursor to highlight and then click to select. Each selection will have its own required fields, marked with a red asterisk \*.



For an Add, scroll down the form to the **Agency / Program Information Section** and complete the 2 required fields: *Add TABS Program Code* and *Remove/Add Date*. The DDSO will automatically populate based on the program code selected.

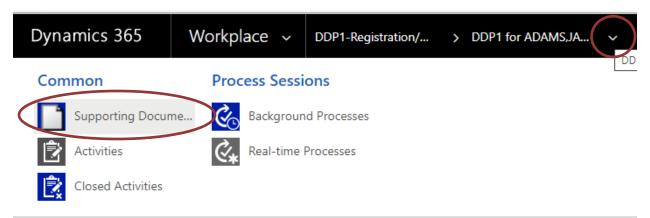


For a Remove, the 2 required fields are: *Remove TABS Program Code* and *Remove/Add Date*. The DDSO will automatically populate based on the program code selected.

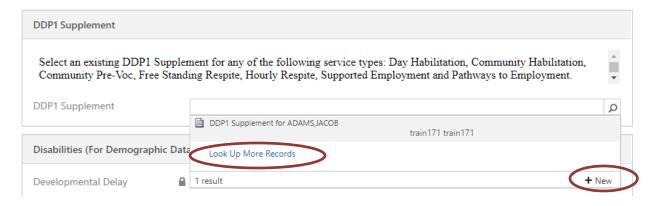


Click the **Save** button to activate the Supporting Documents section of the DDP1. (See the Supporting Documents User Guide for full instructions on uploading). Click on the arrow next to the individual's Name and select Supporting Documents.

Note that DDSOs will return any form that does not have the supporting documents uploaded directly to the form.



Depending on the service a DDP1 Supplement will also need to be linked. Go to the **DDP1 Supplement** Section. Click on the box, any related DDP1s will appear. Choose the appropriate DDP1 Supplement. You can also search by clicking on **Look Up More Records**. If a DDP1 Supplement has not been completed yet, you can also click on New.

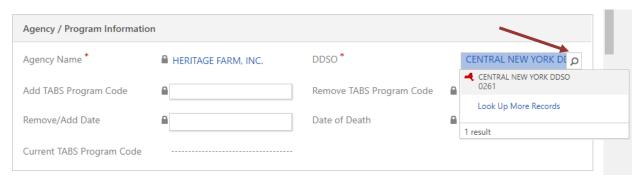


When the *Demographic Change* Purpose is selected certain fields in the *Individual Information: Disabilities, Primary Disability, Preferred Spoken Languages, Preferred Nonverbal Languages*, and the *Preferred Understood Languages* Sections can be updated. Clicking on the "yes" or "no" in the *Disabilities* Section will change the field.

To update the other sections, check or uncheck the box.

Disabilities (For Demographic Data Change, select as many as applicable except for Primary Disability)				
Developmental Delay	Yes	Intellectual Disability	No	
Autism Spectrum Disorder	No	Cerebral Palsy	No	
Epilepsy/Seizure Disorder	No	Learning Disability	No	
Other Neurological Impairment	No	Psychiatric Disability	No	
Chronic Physical/Medical Condit	No	Sensory Impairment	No	
Undetermined	No	Traumatic Brain Injury (TBI)	No	
Prader-Willi Syndrome (PWS)	No	Fetal Alcohol Syndrome	No	
Narcolepsy	No	Neurofibromatosis	No	
Spina Bifida	No	Tourette Syndrome	No	
Toxic Substance Exposure	No	Child Under 5 Unable To Diagno	No	
Other	No	Other (Specify)	a	

For a Demographic Change, select which DDSO to send the information. Even if one automatically fills in, you can click on the *Find* icon to do a Look up of all the DDSOs your agency serves.



With all Demographic changes, use the **Notes** section of the DDP1 to state what it is you are changing. The DDP1 will not have any fields marked as different or changed, so the DDSO will not know what specifically you are changing. Please see **Add Notes** on how to enter notes.

Once all Sections are completed Submit the form as described earlier: **Print, Copy and Submit DDP Forms**.

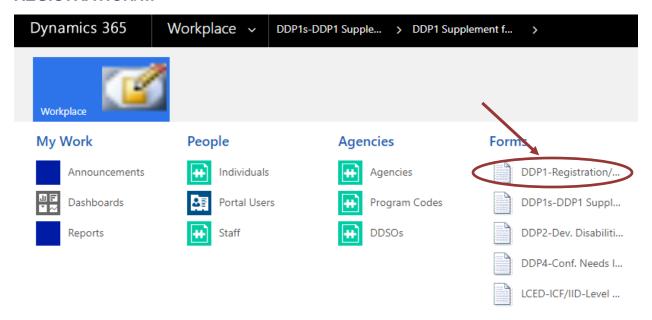
#### ADD AN INDIVIDUAL, NOT KNOWN TO TABS, TO A PROGRAM:

The **Add** process, shown below, registers a new individual <u>and</u> adds him/her to a program. This process should only be used for FSS programs clearly denoted as not needing eligibility prior to the Add.

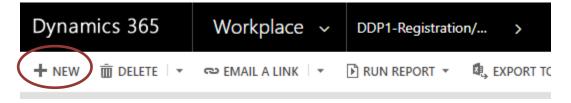
Please confirm with your Regional Office before enrolling someone who is not known to TABS.

This process allows for enrollment of an individual who is not registered in TABS. It does not replace any eligibility processes or Front Door steps. This process should not be used unless directed by the Regional Office.

Go to Workplace and scroll until you find the DDP1 form. Click on **DDP1-REGISTRATION**/...



Then Click on **New** in the upper left-hand corner.



The following **Lookup** screen will appear. You must have all the correct identifying information for an individual: spelling of name, Social Security number and Medicaid number.

Type in the Individual's name and at least one of the identifying numbers, either the Social Security or Medicaid number.

Then click **Lookup**.

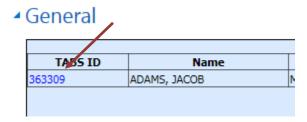
#### ▲ General

Lookup by TABS ID						
TABS ID*						
Lookup by other criteria						
Last Name			First Name			
Social Security Number			Medicaid CIN*			
			-			
County			Sex			
Date Of Birth						
				Lookup New Individual		

If the Individual, is truly unknown, no results will be returned. When this happens, click on the **New Individual** button in the lower right.

A new DDP1 will display with the name and number you input to the Lookup box. Complete the DDP1 for the new Individual.

If you get a return of information showing the Individual's name, then the Individual is known to TABS, but not your agency. From the information displayed, click on the TABS ID Number. Notice the number is **blue**, it is a hyperlink.



The DDP1 will open with the Individual's information populated. Complete the DDP1 for the program you are adding the Individual to.

If the Individual is not yet being served by your agency, the Individual's record will not be available to the agency until the Add to Program has been <u>approved</u>, but this form will be on the list of Active DDP1s for your agency.

### I. Moving through the DDP1 Supplement

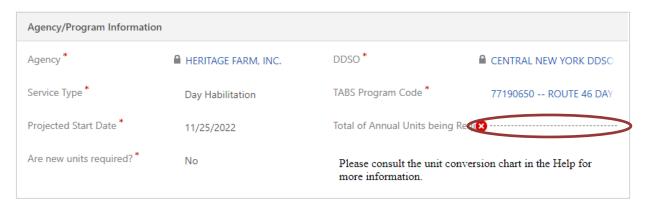
Once you have created a new DDP1 Supplement for the individual, the DDP1 Supplement will display with the Individual's demographic information.

The first field to complete will be *Purpose*. Select one of the following:

- Requesting a new service
- Requesting an Increase to an Existing Service
- Requesting a Decrease to an Existing Service



Fill in all the required fields. For the *Total Annual Units being Requested* field, the annual total units must be entered no matter when during the year the request is being made.





The Help document has a conversion chart for the units.

When Requesting a New Service, the form must be saved, then closed. The DDP1 Supplement will need to be linked (attached) to the DDP1.

Once the Supplement has been saved, open and complete the DDP1. The Supplement field will be blank until the user clicks on the Lookup icon to select the correct saved Supplement to link to the DDP1. Once the Supplement is displayed on the DDP1, submit as usual.

When Requesting an Increase (or Decrease) to an Existing Service, the DDP1 Supplement is the only form needed and must be submitted to the DDRO for processing. The *Projected Start Date* field can be a future date but cannot be beyond 30 days from the current date. CHOICES will send an auto-generated email once the DDP1 Supplement has been processed by the DDRO.

The individual's record will show the current form status for either Purpose.

#### J. Moving through the DDP2

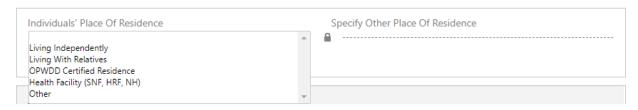
Click the Add New DDP2 - Developmental Disabilities Profile, button.



Fill in all required fields, as noted by a red asterisk \*, and any other information known.

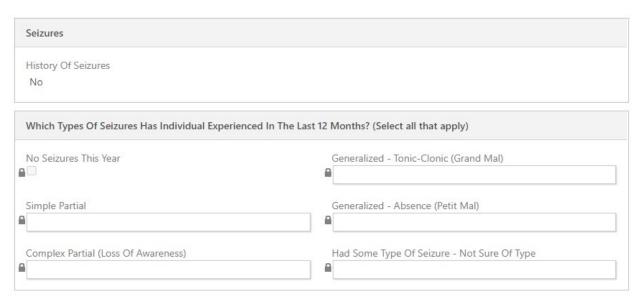
Choose the appropriate TABS Program Code as described earlier: **Find a Program Code within the Form**.

Throughout the DDP2 there are dropdown lists and the correct choice needs to be selected To enter information into a field with a dropdown list click the dropdown arrow and select a choice from the list by clicking on that item.



In the DDP2, some selections that you make are dependent on other selections made in the DDP2, so some sections will only become available depending on the choice made.

For example, if you select "no" in the *History of Seizures* field, the next set of questions will remain locked, but if you select "yes" in this field the questions will be unlocked and must be answered. See the two screenshots below.



Seizures				
History Of Seizures Yes				
Which Types Of Seizures Has Individual Experienced In The Last 12 Months? (Select all that apply)				
No Seizures This Year <sup>*</sup> □	Generalized - Tonic-Clonic (Grand Mal) *			
Simple Partial *	Generalized - Absence (Petit Mal) *			
Complex Partial (Loss Of Awareness) *	Had Some Type Of Seizure - Not Sure Of Type *			

When finished completing the DDP2, submit the form. See the **Print, Copy and Submit DDP Forms** Section.

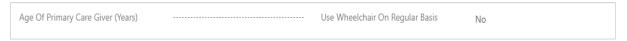
#### K. Moving through the DDP4

Click the Add New DDP4 - Confidential Needs Identification, button.



Not all sections are available to be completed. Disabilities and Other Demographic is grayed out, since the purpose of this form is NOT to modify that information. (Use a DDP1 to modify those items).

To complete the DDP4, answer the two items under the **Individual Information** Section:

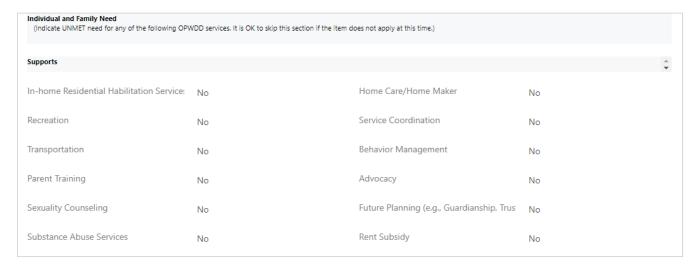


Then scroll to the **Unmet Needs** Section and select the type of support that is needed. For example, click in the box for *Unmet Residential Support Need* and select the type of residential support that the individual needs that is not being met.



Then move to the next sections and choose "yes" or "no" for the services needed. Clicking in a field will automatically change the answer.

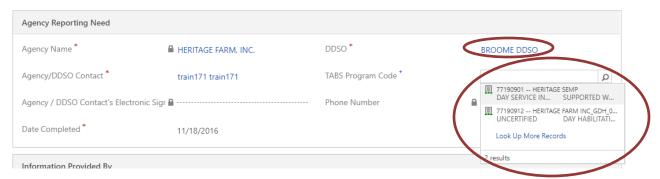
You must click on each field if you want to change the default answer of "no."



Once the **Unmet Needs Section** is complete, scroll to the **Submission Information** Section.

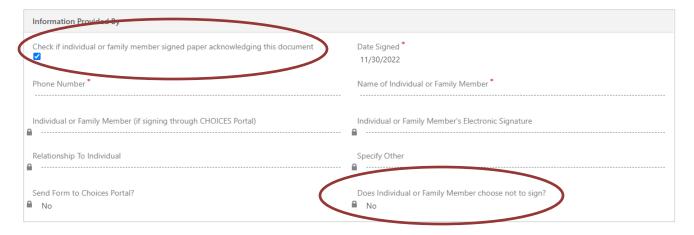
The **Agency Reporting Need** subsection will automatically populate according to the user completing the form. Select which *DDSO\** this request needs to be submitted to for processing (Only DDSOs your agency works with will be displayed in the **Look Up record**).

Choose the TABS Program Code for which the DDP2 is being completed.



The next section, **Information Provided By**, gives two options for an individual or family member to sign the DDP4.

- 1) Individual or Family Member signed a paper acknowledging this document, check the box and additional required fields display, *Date Signed*, *Phone Number*, and *Name of Individual or Family Member*.
  - Scan and upload the paper copy of the DDP4 as a Supporting Document (See *Supporting Documents* User Guide on how to Upload).
- 2) **Does Individual or Family Member choose not to sign?** If the individual or family member is signing the form, the answer should remain "No." If no one chooses to sign the form, then "yes" should be chosen and you should call the Regional Office contact prior to submission.



The form can now be signed and submitted as described earlier in the **Print**, **Copy and Submit DDP Forms** section.